QuickPanel+™ IPI

IC755CSS06RDA-CS (Firmware Version 16 & 16B)

IC755CSW07CDA-AEBB (Firmware Version 39 & 39D)

IC755CSS10CDA-BV (Firmware Version 28)

IC755CSS12CDB-CV (Firmware Version 28)

IC755CSS15CDA-BV (Firmware Version 28)

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Overview

The QuickPanel+ Operator Interface is an all-in-one micro-computer designed for maximum flexibility. It is a high-resolution touchscreen operator interface with a variety of communications options. Users can connect to most industrial equipment using the QuickPanel+ communications ports.

Firmware Upgrades

Download Instructions

Depending on the device the user wishes to update, the user will need to navigate and locate the appropriate firmware image at the links in Step 1.

1. Click on one of the links below that corresponds with your device and locate the appropriate OS Image and Build Number.
   Note: If you do not know or are unsure of which device you own, please contact Support at one of the links located at the end of this document.

   Quickpanel+ 6" :
   https://emerson-mas.force.com/communities/en_US/Download/Firmware-update-for-QuickPanel-6-with-Windows-CE-NET-v7-00-Windows-Embedded-Compact-7-DN-DN4362-enUS

   Quickpanel+ 7" :
    https://emerson-mas.force.com/communities/en_US/Download/Firmware-update-for-QuickPanel-7-with-Windows-CE-NET-v7-00-Windows-Embedded-Compact-7-DN-DN4145-enUS

   Quickpanel+ 10"/12"/15" :
    https://emerson-mas.force.com/communities/en_US/Download/Firmware-update-for-QuickPanel-10-12-and-15-with-Windows-CE-NET-v7-00-Windows-Embedded-Compact-7-DN-DN4185-enUS

2. Download the corresponding **OS Image Update - zip** file from above links and unzip the contents to a new folder.

3. Read and carefully follow the instructions provided in **Upgrade Installation Instructions Document.txt** file in the ZIP document from Step 2.

4. Please read the new instructions for OS update/Firmware update in **QuickPanel+FirmwareUpdateNew.pdf**. These instructions are available for download at the links in Step 1 and are applicable only from the following Quickpanel+ Build versions:

   - QuickPanel+ 7inch (Build 21 or Later)
   - QuickPanel+ 10/12/15 inch (Build 12 or Later)
   - QuickPanel+ 6 inch (Build 1 or Later)

Release History

Release History for IC755CSS06RDA (6" Units)

Part Number	Date	Description
IC755CSS06RDA-CS	Dec 2020	Web Upgrade Kit for Firmware Build 16_16B release
IC755CSS06RDA-CR	Nov 2020	Web Upgrade Kit for Firmware Build 15_15B release
IC755CSS06RDA-CQ	Nov 2019	Rebranding under Emerson gudelines
IC755CSS06RDA-BN	Jan 2019	-Firmware Build 13_13B release- -ROM changed to NAND Flash 512MB -Quick Start Guide changed to GFK-2893N
IC755CSS06RDA-AM	Jul 2018	Web Upgrade Kit release for Firmware Build 12 release
IC755CSS06RDA-AJ	Jul 2017	Web Upgrade Kit for Firmware Build 09 release
IC755CSS06RDA-AE	Dec 2015	-Microsoft changed the COA label design -Added China RoHS mark (Circle 5) and DC symbol on product label -Added China RoHS mark (Circle 5) on carton label -Added China RoHS Hazardous material declaration document -Updated QSG revision with "M" -Updated IMR document revision with "A"
IC755CSS06RDA-AA	Mar 2015	Initial release

Release History for IC755CSW07CDA (7" Units)

Part Number	Date	Description
IC755CSW07CDA-AEBB	Dec 2020	Firmware build 39 and 39D release
IC755CSW07CDA-EZ	Mar 2020	Web Upgrade Kit release for Firmware Build 37 and Build 37D
IC755CSW07CDA-EY	Nov 2019	Rebranding under Emerson gudelines
IC755CSW07CDA-DW	Mar 2019	Firmware build 35_35D release -RAM changed to DDR3512MB -ROM changed to NAND Flash 512MB -Quick Start Guide changed to GFK-2893N
IC755CSW07CDA-CV	Jul 2018	Firmware build 34 release
IC755CSW07CDA-CS	Jul 2017	F/W build number updated to 31 from 25 along with Web Upgrade Kit
IC755CSW07CDA-CN	Feb 2016	Firmware build 31 release
IC755CSW07CDA-CL	Dec 2015	-Firmware build 25 release -Removed "GE Intelligent Platforms" and added "General Electric" company name. -Added GE postal address on the product label. -Added EAC marking a on product label. -Added China RoHS mark (Circle 5) and DC symbol on product label -Quick Start Guide changed to GFK-2893M -User Manual changed to GFK-2847U -Added installation and maintenance requirement document (GFK-2981) -Added China RoHS Hazardous material declaration document -Microsoft changed the COA label design -Updated QSG revision with "M" -Updated IMR document revision with "A
IC755CSW07CDA-CG	May 2015	Firmware build 21 release and UL Type 4X details added under label
IC755CSW07CDA-BF	Apr 2015	Firmware build 20 release
IC755CSW07CDA-BE	Oct 2014	Initial release of version –BE driven by: 1.C1D2 marking 2.Pre-installed battery
IC755CSW07CDA-AE	Apr 2014	Initial release of version –AE driven by new firmware update V1.00 (Build17)
IC755CSW07CDA-AD	Mar 2014	Initial release of version –AD driven by new UL mark
IC755CSW07CDA-AC	Feb 2014	Initial release of version –AC driven by new firmware update V1.00 (Build 16)
IC755CSW07CDA-AB	Dec 2013	Initial release of version –AB driven by new firmware update V1.00 (Build 14)
IC755CSW07CDA-AA	Sep 2013	-Introduce and release new QuickPanel+ Part Numbers. -Attached RoHS DoC to mfg p/n -Attached PPD, Labels, and Firmware to the QuickPanel+ P/N respectively -ECCN 5A002.b1

Release History for IC755CSS10CDA (10" Units)

Part Number	Date	Description
IC755CSS10CDA-BV	Dec 2020	Firmware Build 28 release
IC755CSS10CDA-BT	Nov 2019	Rebranding under Emerson gudelines
IC755CSS10CDA-AQ	Jul 2018	Web Upgrade Kit for Firmware Build 24 release
IC755CSS10CDA-AM	Jul 2017	Web Upgrade Kit for Firmware Build 21 release
IC755CSS10CDA-AG	Dec 2015	-Firmware Build 16 release. -Added EAC marking a on product label. -Removed "GE Intelligent Platforms" and added "General Electric" company name. -Added postal address on the product label -Added installation and maintenance requirement document (GFK-2981) -Microsoft changed the COA label design -Added China RoHS mark (Circle 5) and DC symbol on product label -Added China RoHS Hazardous material declaration document -Updated QSG revision with "M" -Updated IMR document revision with "A" -User Manual changed to GFK-2847U
IC755CSS10CDA-AC	May 2015	Firmware Build 12 release
IC755CSS10CDA-AB	Mar 2015	Firmware Build 11 release
IC755CSS10CDA-AA	Aug 2014	Initial release of version –AA

Release History for IC755CSS12CDB (12" Units)

Part Number	Date	Description
IC755CSS12CDB-CV	Dec 2020	Firmware Version 28
IC755CSS12CDB-CT	Nov 2019	Rebranding under Emerson gudelines
IC755CSS12CDB-BQ	Jul 2018	Web Upgrade Kit for Firmware Build 24 release
IC755CSS12CDB-BM	Jul 2017	-Mounting bracket qty changed to 8 from 4. -Web Upgrade Kit for Fimrware Build 21
IC755CSS12CDB-BG	Dec 2015	-Firmware Build 16 release. -Added EAC marking a on product label. -Removed "GE Intelligent Platforms" and added "General Electric" company name. -Added postal address on the product label -ATEX certification obtained for Conformal Coat Module -Added ATEX markings on product labels. -Added installation and maintenance requirement document (GFK-2981) -Microsoft changed the COA label design -Added China RoHS mark (Circle 5) and DC symbol on product label -Added China RoHS Hazardous material declaration document -Updated QSG revision with "M" -Updated IMR document revision with "A"
IC755CSS12CDB-BC	May 2015	Firmware Build 12 release and UL Type 4X details added in label
IC755CSS12CDB-AB	Mar 2015	Firmware Build 11 release

Release History For IC755CSS15CDA (15" Units)

Part Number	Date	Description
IC755CSS15CDA-BV	Dec 2020	Firmware Build 28 release
IC755CSS15CDA-BT	Nov 2019	Rebranding under Emerson gudelines
IC755CSS15CDA-AQ	Jul 2018	Firmware build 24 release
IC755CSS15CDA-AM	Jul 2017	Firmware build 21 release
IC755CSS15CDA-AG	Dec 2015	-Firmware Build 16 release. -Added EAC marking a on product label. -Removed "GE Intelligent Platforms" and added "General Electric" company name. -Added postal address on the product label -ATEX certification obtained for conformal coat modules. Added ATEX markings on the product labels. -Added installation and maintenance requirement document (GFK-2981) -Microsoft changed the COA label design -Added China RoHS mark (Circle 5) and DC symbol on product label -Added China RoHS Hazardous material declaration document -Updated QSG revision with "M" -Updated IMR document revision with "A"
IC755CSS15CDA-AC	May 2015	Firmware build 12 release
IC755CSS15CDA-AB	Mar 2015	Firmware build 11 release
IC755CSS15CDA-AA	Sep 2014	Initial release of version –AA

Functional Compatibility

Subject	Minimum Version Required/Description
Firmware Version	IC755CSS06RDA-CS (Firmware Version 16 & 16B) IC755CSW07CDA-AEBB (Firmware Version 39 & 39D) IC755CSS10CDA-BV (Firmware Version 28) IC755CSS12CDB-CV (Firmware Version 28) IC755CSS15CDA-BV (Firmware Version 28)
Programmer Version Requirements	PAC™ Machine Edition 8.50 SIMs or later

New Features or Enhancements

Subject	Description
N/A	N/A

Problems Resolved

Subject	Description
N/A	N/A

Restrictions and Open Issues

Subject	Description
N/A	N/A

Operational Notes

Subject	Description
N/A	N/A

Product Documentation

QuickPanel+ Quick Start Guide   *GFK-2893P*

QuickPanel+ User Manual   *GFK-2847Y*

User manuals, product updates and other information sources are available on the Emerson support website. Please see the support links provided at the end of this document.

Support Links

Home link: http://www.Emerson.com/Industrial-Automation-Controls

Knowledge Base: https://www.Emerson.com/Industrial-Automation-Controls/Support

Customer Support and Contact Information

Americas
Phone: 1-888-565-4155

                                      1-434-214-8532 (If toll free option is unavailable)

Customer Care (Quotes/Orders/Returns):   customercare.mas@emerson.com
Technical Support: support.mas@emerson.com

Europe
Phone: +800-4444-8001

                                        +420-225-379-328 (If toll free option is unavailable)

Customer Care (Quotes/Orders/Returns):   customercare.emea.mas@emerson.com
Technical Support: support.mas.emea@emerson.com

Asia
Phone: +86-400-842-8599

                                        +65-6955-9413 (All other countries)

Customer Care (Quotes/Orders/Returns):   customercare.cn.mas@emerson.com
Technical Support: support.mas.apac@emerson.com

Any escalation request should be sent to: mas.sfdcescalation@emerson.com

Note: If the product is purchased through an Authorized Channel Partner, please contact the seller directly for any support.

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